



EVERYONE, EVERYWHERE.

Annual Report / Fiscal Year 2024 (July 1, 2023 - June 30, 2024)

Mission

Hamilton Center exists to provide quality healthcare, wellness and human development services to the community.

Diversity Statement

We respect and support all employees and want to maximize each individual's unique contribution to the organization which leads to discovering new and innovative business solutions to improve service delivery and quality of life of those served.

Vision

Our vision is to advance excellence in healthcare through compassion, customer responsiveness, innovation and flexibility.

Core Values

- 1 We believe in the worth of all people and believe that they should be treated with dignity, respect, and compassion.
- 2 We work to improve the quality of life of those we serve and the communities in which we live.
- 3 We believe in least restrictive care, which allows people to live as independently as possible.
- 4 We believe treatment works, recovery is possible and quality of life can be improved.
- 5 We believe in working with and supporting other stakeholders in the community and working with them collaboratively to provide a holistic team approach to care.
- 6 We strive to find the resources to serve people regardless of payer source.
- 7 We believe that both integrated healthcare, primary and behavioral healthcare, are essential for positive health outcomes and cost-effective care.
- 8 We value diversity, equity and inclusion and operationalize it in hiring, serving and collaborating.

MESSAGE FROM THE PRESIDENT & CEO



There are few businesses or organizations that are charged with, or prepared for, serving *Everyone, Everywhere* – the theme for this year’s annual report. Most have narrower, segmented markets in which to target and serve. In addition, there are few issues that affect *Everyone, Everywhere* without regard to age, race, socioeconomic status, lifestyle, family structure, etc. Mental health is just that, crossing all sectors and impacting us all.

Hamilton Center is keenly aware of the challenge and immense responsibility of offering a service delivery system that can effectively respond to our diverse communities. Provider shortages, scarce resources, providing the depth and breadth of services needed to serve such diverse populations, and continuous change can be difficult to navigate. I am extremely proud of our staff for working through these challenges to prepare us for the transformation that is now occurring in behavioral health, substance abuse services, and overall healthcare service delivery systems.

Hamilton Center is grateful to be an inaugural partner, chosen by the State of Indiana, to transition to a federal Certified Community Behavioral Health Clinic (CCBHC), which you will read more about in this report. For several years, our organization has been a part of this initiative through federal grants. However, we

now have the opportunity to transition to a sustainable system, ensuring a long vision. One of the characteristics of this new model is to ensure “no wrong door” or, in other words, assisting people with seamless access to care, meeting them where they are, and serving them regardless of ability to pay. There also is an emphasis on crisis services, again meeting people where they are by developing mobile crisis teams and integrating with the new 988 national crisis line. These and several other important components of the model will be a process to implement, but I’m confident in our ability to meet the challenge in what is the largest transformation this industry has seen in years. I’m energized at what lies ahead for our State.

I want to thank the community, in particular the many strong partners that support our mission and have helped position us for this new endeavor. Working together, we move into this next decade with renewed optimism of the immense possibilities CCBHCs can provide for our State and *Everyone, Everywhere*, who is counting on our services each day.

Sincerely,

Melvin L. Burks, *President & CEO*

Board Members

2024 Fiscal Year

Mark Baker
Ashley Bennett
Larry Cheeks Jr.
Krista Grange

Amy Hardey
James Jackson II
Andreas Kummerow
Paul Lockhart

Norman F. Lowery
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Doug Napier
Michael Nasser, *Secretary*

John Plasse, *Vice President*
Dr. Michael Shanks
Anthony Tanoos II
Michael H. Tom

Jim Winning, *President*

The Board and staff of Hamilton Center want to acknowledge the loss of two long time board members who gave significant time, talent and treasure to Hamilton Center Inc. – Krista Grange and Sheriff John Plasse. We are deeply grateful for their service.

FISCAL YEAR HIGHLIGHTS

Secured The Joint Commission's Gold Seal of Approval® for Behavioral Health and Addiction Accreditation for WIN Recovery Knox and Hendricks counties, Hamilton Center's opioid treatment program. This accreditation demonstrates continuous compliance with performance standards and quality that reflects Hamilton Center's commitment to providing safe and quality patient care.

Received a \$1 million continuation grant from The Substance Abuse and Mental Health Services Administration (SAMHSA) to continue work on Hamilton Center's transition in becoming a Certified Community Behavioral Health Clinic.

Received a \$422,424 Community Crisis Response Partnership grant from the Indiana Family and Social Services Administration - Division of Mental Health and Addiction, which will be used to further Hamilton Center's ability to respond to crises 24 hours a day, seven days a week in Sullivan County.

Awarded a \$4,462,483 Crisis Receiving and Stabilization Services contract from the Indiana Family and Social Services Administration - Division of Mental Health and Addiction to add a crisis stabilization unit in Vigo County

and launch a new mobile crisis hub in Sullivan County.

Trained close to 200 people in Mental Health First Aid and Youth Mental Health First Aid including employees with THRIVE, Sullivan Public Libraries, Sullivan County Community Hospital, various central and west-central Indiana school corporations, Mental Health America, several addiction recovery centers and several EMTs in the area.

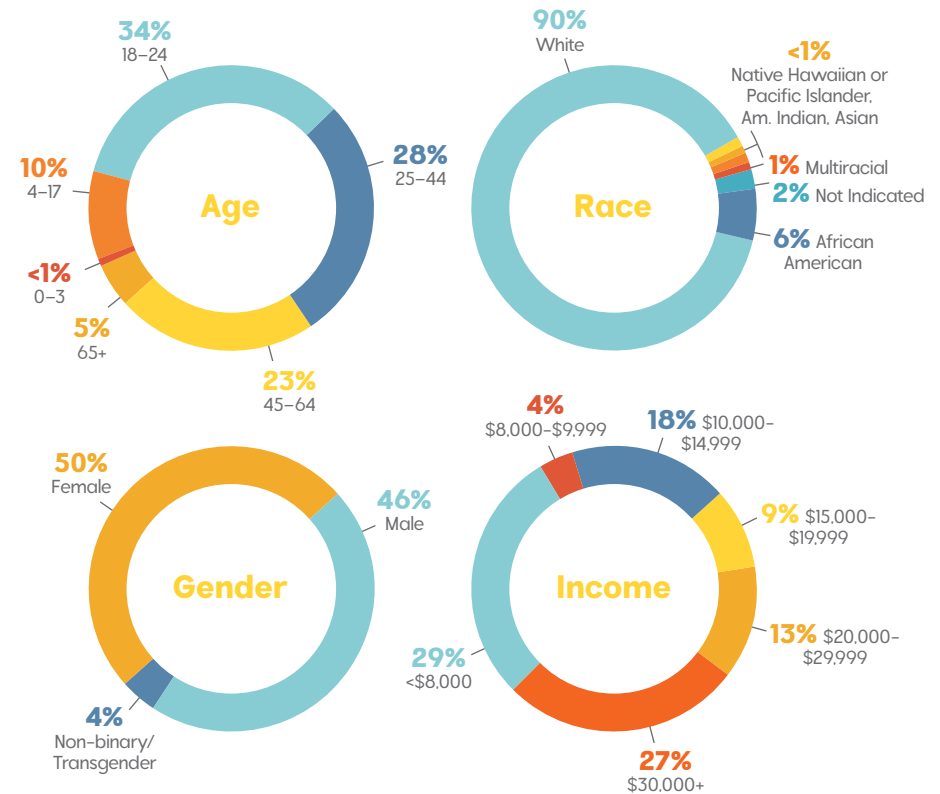
Offered support to 60 individuals over four crisis response events, providing 58 hours of in-kind crisis services to the community.

Provided a total of 147 hours of in-kind services to Southwest Parke School Corporation and North Central Parke School Corporation.

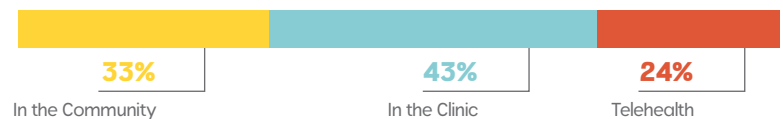
Secured a new partnership with L.O.S.S. (Local Outreach to Suicide Survivors) Team. This is a team housed with Mental Health America (MHA) and provides support to those affected by suicide.

Awarded up to \$666,768 from the State of Indiana's Family and Social Services Administration (FSSA) for the purpose of major repairs and maintenance to existing group homes.

CLIENT DEMOGRAPHICS



Outpatient Services



Most Common Diagnoses (in order of prevalence)

- 1 Generalized Anxiety Disorder
- 2 Major Depressive Disorder
- 3 Post-traumatic Stress Disorder

Number of Clients Treated by County

Clay	Putnam
925	687
Greene	Sullivan
1,022	687
Hendricks	Vermillion
746	558
Marion	Vigo
832	4,431
Owen	Other
319	928
Parke	TOTAL
428	11,563

Charity Care

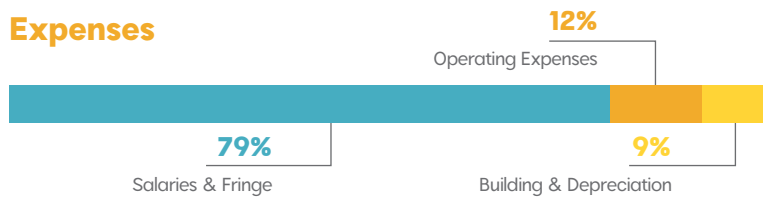
\$4,016,995

Units of Service

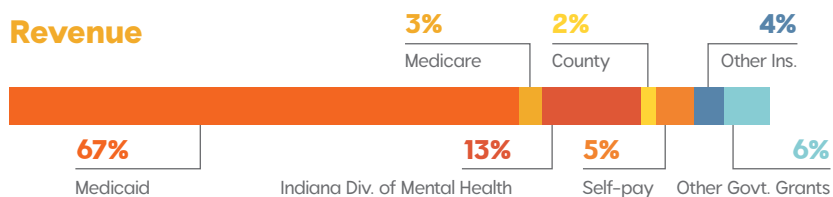
Outpatient Visits	272,683
Inpatient Days	4,632
Residential Days	12,352
Employment Visits	186
Primary Care Visits	5,372
Home Visits	
Infant/Toddler Services (Healthy Families & Early Head Start)	1,223
Early Head Start Classroom Days	1,624

FISCAL YEAR STATS

Expenses



Revenue



CCBHC IS HERE!

Hamilton Center is one of eight Community Mental Health Centers to be selected for Indiana's Certified Community Behavioral Health Clinic (CCBHC) Medicaid demonstration pilot.

Hamilton Center Inc. has been selected by the State of Indiana to help lead the charge in the transformation of community mental health. The organization's selection in the Certified Community Behavioral Health Clinic (CCBHC) demonstration marks a significant milestone in the ongoing effort to enhance mental health and substance use disorder services across the state. This designation will allow Hamilton Center and the State of Indiana to reimagine how healthcare services are delivered, better integrating behavioral and primary healthcare.

The CCBHC Medicaid Demonstration Program provides states with sustainable funding that will help expand access to mental health and substance use services, supporting the national efforts to tackle the country's mental health and addiction crises and transform the county's behavioral health system. Indiana Congressman Larry Bucshon is co-sponsoring a bill, Ensuring Excellence in Mental Health Act,

which will be critical in establishing the infrastructure needed to achieve a long-term vision of the CCBHC model.

Key components of the CCBHC model include:

- 24/7/365 Access to Crisis Services.
- Comprehensive Outpatient Mental Health and Substance Use Services.
- Care Coordination: Integrating primary care and behavioral health services.
- Quality and Accountability: Adopting evidence-based practices and continuously monitoring outcome.

In addition, the CCBHC initiative is also expected to reduce non-emergent emergency room visits, divert individuals from incarceration to treatment, increase access to medication assisted treatment and invest in the healthcare workforce in our communities.

“Hamilton Center has been preparing for several years to position itself to respond to this new healthcare model.”
Melvin L. Burks, *President & CEO*



Molly Funk, Executive Director of Addiction Services, celebrates recovery during the butterfly release at Webash Valley Recovery Center's Black Out Addiction Glow Run.



Staff from Hamilton Center's Human Resources Dept. celebrate diversity at the annual Hamilton Center Diversity Walk.



Melvin L. Burks, President & CEO, and Zach Jenkins, Director of Marketing, kick-off the Sheriff's Shootout golf outing in May. 228 golfers took part in this annual event.



DEAR SUPPORTERS,

According to Giving USA, the Annual Report on Philanthropy for the year 2023, charitable giving in the United States surpassed \$557 billion. Of that, more than 65% was given by individuals. Because of this generosity, and for several other reasons, the Hamilton Center Foundation was created – to give individuals a vehicle to support mental health, ensuring a strong behavioral health system in our communities in perpetuity.

To this end, our Foundation's Board of Directors is laser focused on making that happen. In addition to our annual fund drive, which will commence November 1, we will be planning this year to establish an endowment that will safeguard the Foundation's existence (and provide lasting support to mental health) for generations to come. Stand by for further information on how you can help us achieve our goal.

Hamilton Center, Inc. will be going through some significant changes in the next year, as you will read about in this annual report. These changes have great promise to expand and enhance services to Everyone, Everywhere. Although the plan is to have funding mechanisms to support this change, the individual donor will remain important in funding services and advancing this new model.

We are so grateful to those who have supported our mission in the past, and we are hopeful others will join us. A pledge envelope is enclosed, or go to www.hamiltoncenterfoundation.org to contribute.

In appreciation,



Bob Rhodes

Bob Rhodes, Board Chair



Margie Anshutz

Margie Anshutz, President

Foundation Board Members

2024 Fiscal Year

Melvin L. Burks, *Ex Officio*
Doug Grim
Michael Hagemeyer

Randy Kriebel, *Vice Chair*
Eileen Mann
Sharon Melloh, *Secretary*

Nupur Motycka
Robert Rhodes, *Chair*
Cary Sparks, *Treasurer*

Honorariums

Margie Anshutz
Bob Burke
Melvin L. Burks
Hamilton Center Seelyville Group
Home Staff
Cristy Werremeyer

Memorials

Mildred Allen
Bruce Anshutz
Pauline Templeton Anshutz
James Dockery
Carl Dougherty
Galen Goode
Frank Jerse
George Lehner
Shashikant S. Patel, MD
Robert F. Scott
Sidney Weiss, MD

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Mr. Steven B. Neice
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Mr. Robb Johnson
Network for Good

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Mrs. Emily Owens
Mr. Ameet Patel
Mr. Atul Patel
Ms. Kanta P. Patel
Mr. Kantilal S. Patel
Mrs. Mradula Patel
Dr. Sujata Pulkit Patel
Ms. Surekha Patel
Dr. Vasumati D Patel
Mr. & Mrs. Richard Payonk
Dr. Paula Pelland
Ms. Pam Pershing
Mrs. Julie Plasse
Mr. Dustin Matthew Query
Mr. & Mrs. Dennis Raetz
Ms. Leena Ramachandra
Ms. Kristin Rinehart
Mr. James Roetker
Ms. Daphne R. Session
Ms. Tracie C. Session
Dr. Masooma Ajjaz Sheikh
Ms. Lisa Simon
Mr. Michael Slind & Ms. Bina Patel
Dr. Michele C. Soliz
Mr. & Mrs. Cary Sparks

Mr. Robert Steadman
Mr. Shawn LeRay Stephens
Dr. Ruthgayle Stith
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Mrs. Patricia Swan
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Mr. & Mrs. Turk Tergliafera
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Mr. Anthony Quinn Thompson
Mr. & Mrs. Michael Tom
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Mr. & Mrs. Charles Welker
Ms. Chelsea Wells
Mr. & Mrs. Preston White
Mrs. Leslie Wilkinson
Mr. James Winning
Mr. Ben Wolff & Ms. Marie Flores
Mr. & Mrs. Joshua Zuerner

This Annual Report covers Hamilton Center's 2024 fiscal year, July 1, 2023 – June 30, 2024.

**Vigo County
CORPORATE OFFICE**

620 Eighth Ave.
Terre Haute, IN 47804
812.231.8323

ACCESS TO SERVICES
812.231.8200
800.742.0787

**CHILD & ADOLESCENT
SERVICES**
500 Eighth Ave.
Terre Haute, IN 47804
812.231.8376

**EMPLOYMENT
SOLUTIONS**
1616 Wabash Ave.
Terre Haute, IN 47807
812.231.8355

**GRACE CLINIC HEALTH
PROFESSIONAL**

622 8th Ave.
Terre Haute, IN 47804
812.231.8377

**STEVENS CENTER FOR
ADDICTION RECOVERY**
66 Wabash Ct.
Terre Haute, IN 47807
812.231.8171

WIN RECOVERY
88 Wabash Ct.
Terre Haute, IN 47807
812.231.8484

Clay County

1211 E. National Ave.
Brazil, IN 47834
812.448.8801

Greene County

1200 N. 1000 W. P.O. Box 553
Linton, IN 47441
812.847.4435

431 E. Main St. P.O. Box 69
Bloomfield, IN 47424
812.384.9452

Hendricks County

900 Southfield Dr.
Plainfield, IN 46168
317.837.9719

WIN RECOVERY

401 Plainfield Commons Dr.
Plainfield, IN 46168
317.268.2941

Knox County

WIN RECOVERY

1433 Willow St.
Vincennes, IN 47591
812.494.2215

Marion County

2160 N. Illinois St.
Indianapolis, IN 46202
317.937.3700

Owen County

909 W. Hillside Ave.
P.O. Box 595
Spencer, IN 47460
812.829.0037

Parke County

215 N. Jefferson St.
P.O. Box 123
Rockville, IN 47872
765.569.2031

Putnam County

239 Hillsdale Ave.
Greencastle, IN 46135
765.653.1024

**GRACE CLINIC HEALTH
PROFESSIONAL**

239 Hillsdale Ave. Suite A
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765.653.1024

Sullivan County

2134 Mary Sherman Dr.
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**Vermillion
County**

510 S. Main St.
P.O. Box 406
Clinton, IN 47842
765.832.2436

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