

Connecting with your doctor's office has never been easier

Join Updox Video Chat in four easy steps





Check your device

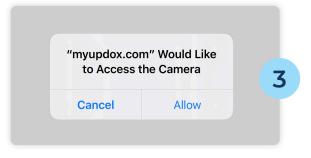
Make sure you have your Apple or Android smartphone or any device with a working front-facing camera, audio/microphone, and internet connection.

You have a secure video chat invite from OSU. Follow the link below to join chat:

https://myupdox.com/securechat

Click invite link

Click the invitation link that your physician or healthcare provider sends via text message or email.



Allow camera and microphone access

Click 'Allow webcam/camera' and 'Allow microphone' so that your provider can see and hear you during the chat.



Connect with your provider

You will be placed in a waiting room or connected directly with your provider.