

The Path to Integrated Healthcare

2010 Hamilton Center Annual Report



**HAMILTON
CENTER, INC.**

www.hamiltoncenter.org

A journey of a thousand miles begins with a single step.

Lao-tzu

Letter from the CEO



Last year at this time there was a degree of uncertainty in the air as both State and Federal policy makers were considering changes to the community behavioral health system. At the same time there was substantial excitement as Federal legislation provided for parity of behavioral health care.

Through the exhausting effort of the National Council of Community Mental Health Centers, behavioral health services have fared well in the proposed national health plan. There is now less uncertainty in the Indiana changes to the Medicaid Rehabilitation Option. Early analysis reflects less flexibility in wrapping services around those in need of community supports, as well as a negative impact on revenue stream. Since the Medicaid Rehabilitation Option has been the primary source of financial support for services to persons with a serious mental health disorder, both less flexibility and less revenue impact the community support systems.

Since the July 2010 implementation there has been an increase throughout the state for acute hospitalization of individuals who have not been hospitalized for several years. Additionally, the funding for daily groups that provided structured skill and social development programs was discontinued, thus leaving many consumers without a normal pattern of daily activity and without the opportunity to maintain social contacts that have existed for several years.

It was not the intent of the Division of Mental Health and Addiction to adversely impact the system of care for persons in need of intensive behavioral health supports. Throughout the design and planning of the changes, members of the State community mental health centers participated in and endorsed the concept of capitated services, that being “assigned service packages based on the consumer’s level of need,” or put another way, “the right services for the right individual at the right time.”

The Division of Mental Health and Addiction has also indicated a willingness to review the program changes at the end of the first quarter to ensure that persons in need of multiple community supports are continuing to receive those needed supports that will maintain them at their highest level of functioning. The State Medicaid department has been flexible in granting the requested extension of service units based upon the need of the person served. It is anticipated that community mental health centers will become better experienced in operating within the new system requirements and the adjustments to the new system will reduce some of the administrative burden for clinical staff.

In the year to come, Hamilton Center will continue to work with policy makers in maintaining and improving the community supports necessary to maintain persons with behavioral health needs in their home community. We will advocate for supportive housing for persons with behavioral health needs and seek to link persons with behavioral health needs with generic supports throughout the community. Hamilton Center will closely monitor the national health plan for the opportunity to extend services to the anticipated growing number of persons that will have access to some type of health insurance. And, we will seek to integrate the delivery of behavioral health care and primary health care in an effort to better serve the whole person.

Throughout the past year community businesses and individuals have extended significant support to our organization. The Board of Directors played an active role in our success, and the staff successfully provided high quality service while dealing with the change process. During the coming transitional year we remain a strong community partner, and together we can meet our vision of advancing excellence in behavioral health services through compassion, customer responsiveness, innovation and flexibility.

Sincerely,
Galen Goode

2010 Fiscal Year Highlights July 1, 2009 – June 30, 2010

Sullivan County received a total of \$4,000 from two LCC grants to support a Relapse Prevention Program. This group has helped clients and community members receive additional support in substance abuse recovery.

The Sullivan office volunteered to complete a six-week Addiction/Recovery Program for the Sullivan County Jail. Eight inmates completed the program.

The Vermillion County office coordinated integrated medical/psychological treatment with the Vermillion Parke Community Health Center by providing a mental health therapist at that location four hours weekly through an HRSA grant with that community health center and the Lugar Center.

The Vigo County Addictions office provided addiction services and screening to the U.S. Probation Department through a renewable three-year grant.

The Access to Recovery Program funded addiction services through Hamilton Center to indigent Vigo County residents in the amount of \$140,405.

Child and Adolescent Services continued to be an active partner (along with Vigo County Schools, Vigo County Public Library, Indiana State University and Wabash Valley Community Foundation) in the PALS Program (Partners Advancing Literacy Skills).

Child and Adolescent Services staff, in collaboration with the Salvation Army, linked 163 families to holiday assistance and 120 families (250 children) to back to school supplies.

Received a \$2,760 grant from the Wabash Valley Community Foundation for equipment for the Spectrum Services Garage Band.

Received a \$1,000 grant from First Financial Bank's Benson Trust for personal hygiene items for Inpatient Unit patients.

Received a \$3,250 grant from Wabash Valley Community Foundation for Early Headstart to purchase carpet and educational supplies.

The collaborative effort between the Richard G. Lugar Center and Hamilton Center was expanded to include telemedicine relationships with Sullivan County Hospital, Union Hospital Clinton, Greene County Hospital and St. Vincent Clay Hospital.

The Clay County office increased the number of groups offered to consumers, which now offers 27 groups serving children, adolescents and adults, held in the office, community and schools.

Clay County received a grant from the Clay County Substance Abuse Coalition to begin a Healthy Living group that will focus on helping our consumers become tobacco free.

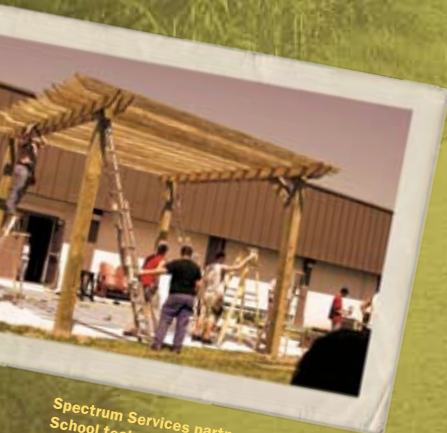
Lisa Tincher completed training and was hired as our third Advance Practice Nurse.

Brooke Kempf completed training as an Advance Practice Nurse.

Dr. David Thomas and Dr. Abdul Subhan joined our medical staff.



Hamilton Center staff members Rick Harden and Dr. Jody Horstman compete in the Terre Haute Fire Department's Waterball Challenge for United Way.



Spectrum Services partners with West Vigo High School technology students who built a pergola in Spectrum's newly developed courtyard.



HCI's Infant and Toddler Services hosts reading time with United Way's "Mother Goose on the Loose."

Spectrum Services partnered with West Vigo High School technology students to build a pergola in the newly created courtyard.

Infant and Toddler Services hosted a reading day with United Way's "Mother Goose on the Loose" for clients and families.

Hamilton Center won the Advocacy Award through Indiana Rural Health Association for its collaboration with the Lugar Center on telemedicine.

Spectrum Services was named winner of the Campus Compact Award for its work with ISU's Center for Public Service and Community Engagement.

HCI employee, Virgil Macke, received "Heroes in the Fight" state award from Lilly USA for his outstanding work in the field of mental health.

Hamilton Center's Child and Adolescent and Infant and Toddler Services Programs received a mural from Unison Engine Components' Community Involvement Team.

Spectrum Services' Employment Solutions successfully implemented the first year of Project SEARCH – a nationwide internship program for students with disabilities who are transitioning out of high school. The program concluded in May with nine students "graduating." Community partners included Union Hospital, Vocational Rehabilitation Services, Covered Bridge Special Education District, Vigo County School Corporation and Indiana Institute on Community and Disability.

Spectrum is the lead agency for the Business Leadership Network-Wabash Valley Chapter. The BLN is a national business-to-business program that promotes hiring persons with disabilities as a good business practice. The chapter hosts a Business Leader group that meets quarterly to hear about programs, network with supported employment providers and hear guest speakers on various disability issues.

Spectrum staff was instrumental in establishing a new organization that promotes disability awareness. The group fondly named themselves D.A.W.G., Disability Awareness Work Group.

Wraparound Hendricks County was able to utilize the Community Alternatives to Psychiatric Residential Treatment Facilities (CA-PRTF) demonstration grant through DMHA to provide more intensive services to children who demonstrate a high level of care needs to keep them in their homes, schools and communities, rather than in a more restrictive environment. Hendricks County has 10 children on this grant.

Hendricks County was instrumental in improving the provision of services to the five counties in its Headstart region. Hendricks County provided both classroom and individual observations to eight Headstart classrooms in Hendricks and Morgan counties.

Putnam County HCI reestablished school-based counseling services at North Putnam High School and Bainbridge Elementary School.

Putnam County HCI continued to partner with Mental Health America Putnam County by providing several community presentations such as Dealing with Depression, Prescription Drug Abuse, Dealing with Bullies, etc.



Hamilton Center's Client Support Services East staff takes time out for a photo.



Hamilton Center's Access Center staff was awarded the Indiana Rural Health Associations' Advocacy Award for collaborative work with the Richard G. Lugar Center for Rural Health and telemedicine implementation.



HCI's Health and Wellness Panel holds an open house for all staff at Fitness Experts in Terre Haute.

Age



Gender



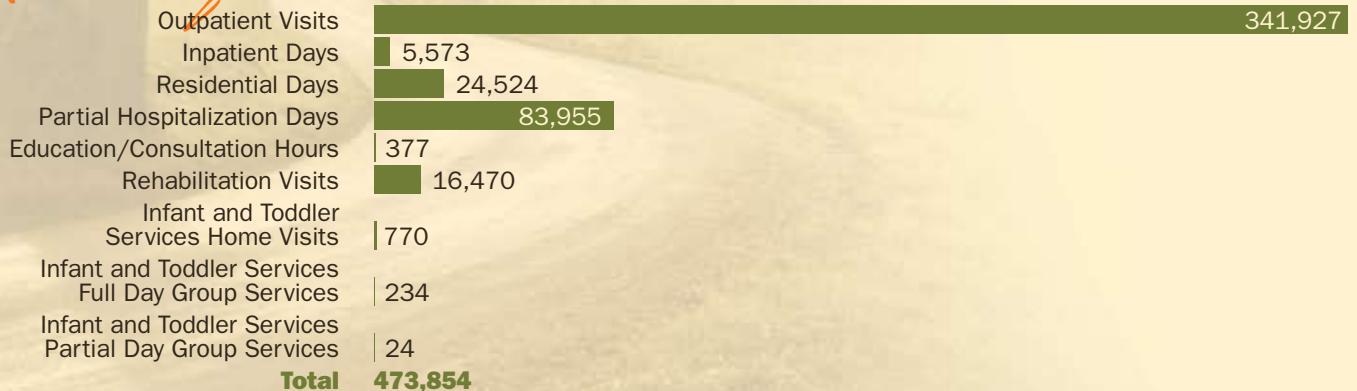
Race



Income



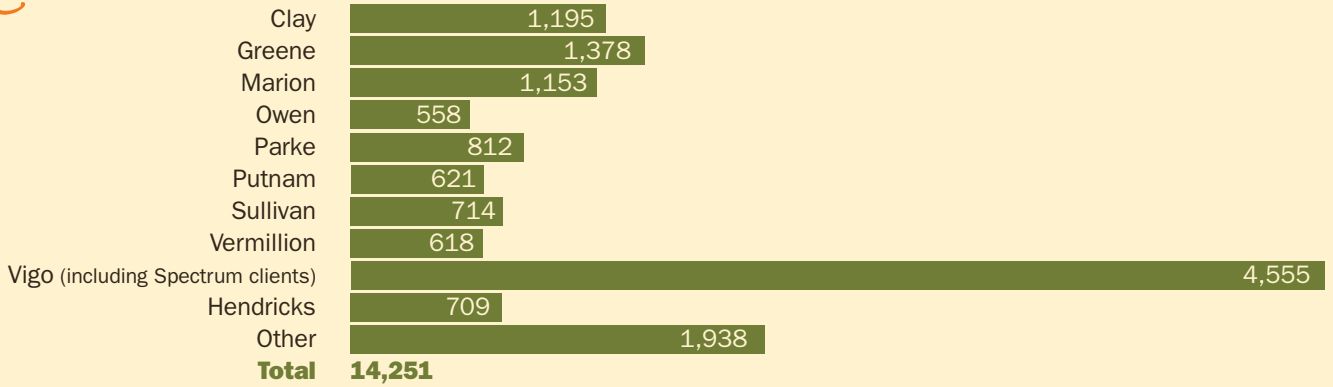
Units of Service



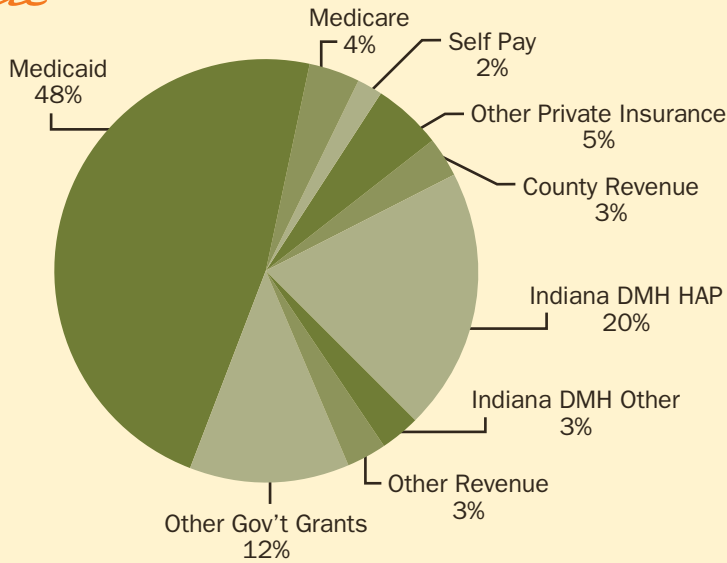
Charity Care

\$6,384,010

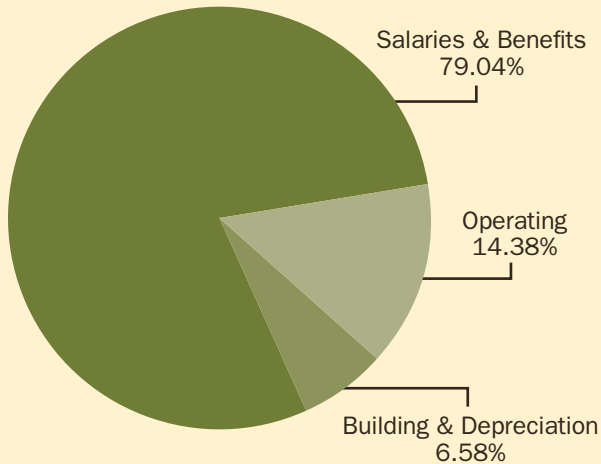
Clients Served



Revenue



Expenses



**Vigo County**

Hamilton Center, Inc.
Corporate Office
620 Eighth Ave.
Terre Haute, IN 47804
(812) 231-8323

Access to Services
(812) 231-8200
(800) 742-0787

Addiction Services
66 Wabash Ct.
Terre Haute, IN 47807
(812) 231-8171

Child & Adolescent Services
500 Eighth Ave.
Terre Haute, IN 47804
(812) 231-8376

Spectrum Services
1616 Wabash Ave.
Terre Haute, IN 47807
(812) 231-8355

Clay County

Hamilton Center, Inc.
1211 E. National Ave.
Brazil, IN 47834
(812) 448-8801

Greene County

Hamilton Center, Inc.
Lonetree Rd.
Linton, IN 47441
(812) 847-4435

Hamilton Center, Inc.
431 E. Main St.
Bloomfield, IN 47424
(812) 384-9452

Hendricks County

Hamilton Center, Inc.
900 Southfield Dr.
Plainfield, IN 46168
(317) 837-9719

Marion County

Hamilton Center, Inc.
2160 N. Illinois St.
Indianapolis, IN 46202
(317) 937-3700

Owen County

Hamilton Center, Inc.
909 W. Hillside Ave.
Spencer, IN 47460
(812) 829-0037

Parke County

Hamilton Center, Inc.
215 N. Jefferson St.
Rockville, IN 47872
(765) 569-2031

Putnam County

Hamilton Center, Inc.
239 Hillside Ave.
Greencastle, IN 46135
(765) 653-1024

Sullivan County

Hamilton Center, Inc.
2134 Mary Sherman Dr.
Sullivan, IN 47882
(812) 268-6376

Vermillion County

Hamilton Center, Inc.
510 S. Main St.
Clinton, IN 47842
(765) 832-2436

For compliments or
concerns about services,
call the Indiana Division of
Mental Health's Consumer
Line at (800) 901-1133.

